

NOTICE TO INSTITUTIONAL CUSTOMERS AND BUSINESS PARTNERS

Luxembourg, March 13th 2020

As the Covid-19 virus continues to spread and considering the decisions and guidelines of the Luxembourg Public Authorities, we would like to inform you of the measures we are taking to protect our employees and ensure business continuity across our services.

We have tested and implemented efficient technical solutions to enable a large part of our employees to work remotely from home.

In addition we have taken the following measures:

- Ban of all business trips
- Strict limitation of all internal and external meetings
- Roll out of video conferencing technology
- Extensive sanitary measures
- Self-isolation measures for staff who have travelled to one of the countries at risk

Given the current exceptional market conditions we would strongly advise our customers to favour electronic means of communication and instructions. In the case that you plan, due to your own preventive measures, to change significantly the way of working with us (contact persons, volumes, communication channels, etc.) please inform your relationship manager in a timely fashion.

SPUERKEESS is monitoring the situation very carefully and remains prepared in the event that additional measures have to be taken.